

How open source changed the danish library sector

by Niels Schmidt Petersen - Project Manager - City of Aarhus - Culture and Citizens Services - ITK

Who are you anyway?

- Community manager for TING
- Project manager on other open source projects, bibOS
- Still new in “open source land”



Today's talk

1. Something was rotten in the state of Denmark...
2. But what if...
3. What we need...this is our vision
4. What did we create?
5. How we did it
6. What's next!



Something was rotten in the state of Denmark....

Silo infrastructure...
...and mentality



Challenges

- Libraries (municipalities) were using different standard CMS and used a lot of resources developing and maintaining their own websites
- Digital content/resources bought through vendors proprietary systems meant high dependency and complex to integrate on websites/services
- Communication to users about digital resources was difficult - resources only available through vendor websites > not showing in search results on library sites
- Tendency across the libraries to focus on own IT projects and not thinking on collaboration and sharing

Where it all started...



what if?

We took back (some) control from vendors, defined our common needs and initiated projects from an open source point of view.

We stopped doing things for our own good... and opened up our organizations, minds and solutions...so that others could benefit from our results.

We build an infrastructure...
...that give libraries the ability
to use content/data everywhere
...on all digital devices.

let's go!!

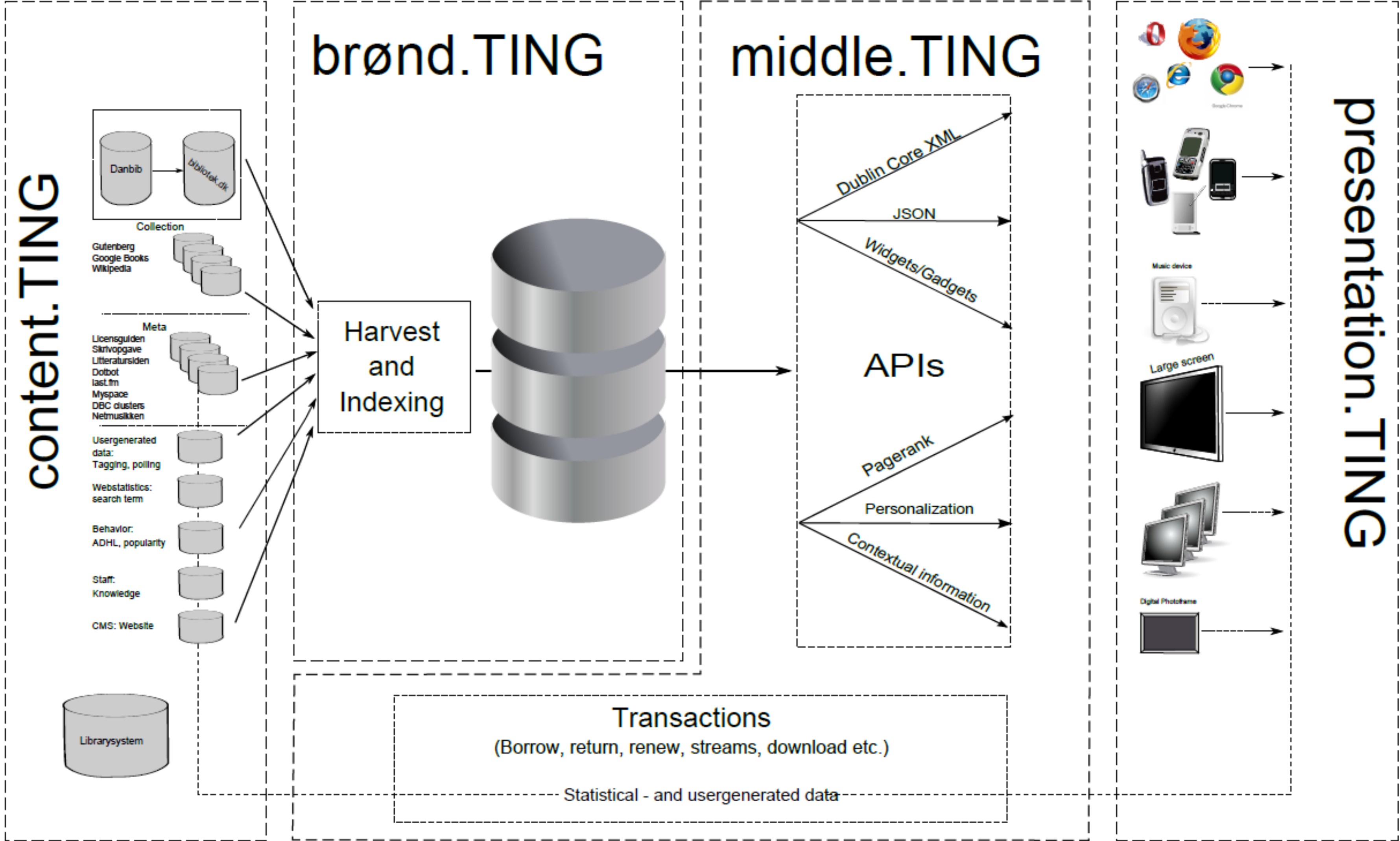
What we need!

- One common infrastructure that gives the ability to use content/data everywhere
- Sharing of content – communication and dissemination across libraries and municipalities
- Open source mindset - collaboration, innovation and sharing
- Supplier/vendor control
- Competition and partnerships
- Better websites/services for the end-users

T!NGCONCEPT

An open eco-system
for [cultural] innovation
collaboration, and
sharing of results in a digital society

New infrastructure essential



Results...what did TING foster

- A national SOA infrastructure based on open source webservices
- A national data repository, harvesting, indexing, relating and distributing metadata
- ding CMS (Drupal based) - website for libraries - using the data repository
- A mobile theme and later apps for smartphones - so all municipalities (libraries) can support mobile oriented library users.
- national webservices/sites using the infrastructure and data repository

Søg i biblioteksdatabase og på hjemmesiden

🔍 Søg i bibliotekets materialer

Søg

[Netmedier](#) [Børn & forældre](#) [Inspiration](#) [Det sker](#) [Tilbud til dig](#)

[Åbningstider](#) | [Om bibliotekerne](#) | [Kontakt os](#)


[Efterårets program er nu på gaden](#)

[Brugerpanel](#)

[B-siden: Det perfekte match](#)

[Lyn op for efterårets tilbud til skolerne](#)

[Lån bøger, musik og film digitalt](#)



B-siden: Det perfekte match

Johanne Behrmann guider denne gang til det perfekte match mellem bøger og vin og løfter samtidig sløret for, hvad bibliotekets store efterårsprogram byder på.

Nyt fra biblioteket



Silkeborg Bibliotekernes efterårsprogram 2015 er nu på gaden.

Nyheder Onsdag 19. august 2015 af Jørgen Høst

Velkommen til efterårets arrangementer og læringstilbud på bibliotekerne i Silkeborg, Kjellerup, Gjern og Them. Det trykte program distribueres med Ekstra

[Læs mere](#)

Arrangementer

Mandag

31
august

Mandag 31. august 2015

Familie Quiz - Kender du Cirkeline?

[Silkeborg Bibliotek](#) (Hele dagen) Gratis



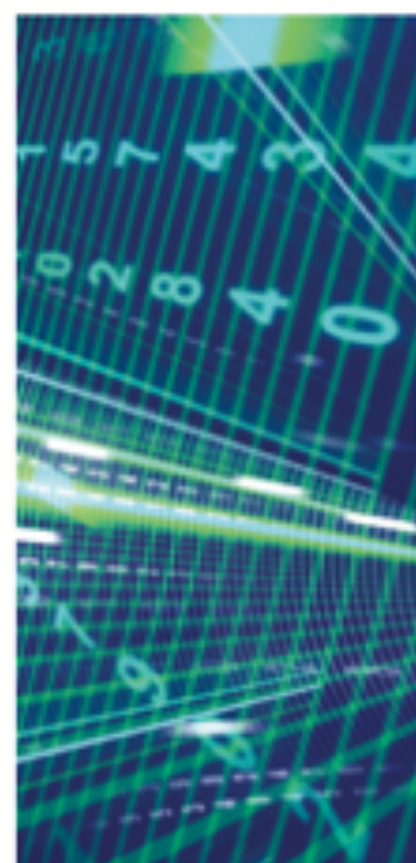
Tirsdag

Tirsdag 1. september 2015

Søg

[Forsiden](#)
[Nye udgivelser](#)
[Det sker](#)
[Vi tilbyder](#)
[Info](#)

[Børn](#) | [Unge](#) | [Studerende](#)



PAS PÅ DIT DIGITALE OMDØMME

Man. 7. sept. kl. 19, Hovedbiblioteket

Pernille Tranberg fortæller, hvordan du beskytter din identitet, dit privatliv og dine persondata, når du er online.

Billet kr. 65,- på randersbib.dk



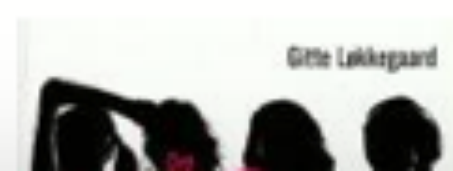
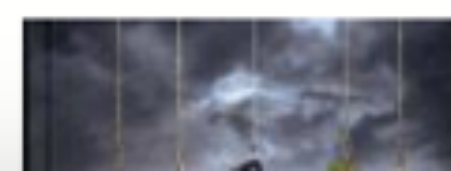
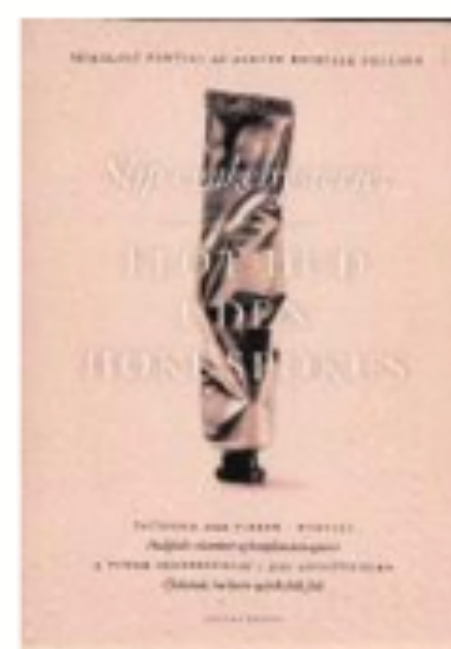
Åbningstider

Selvbetjening

Bliv bruger

Online

Anbefalinger



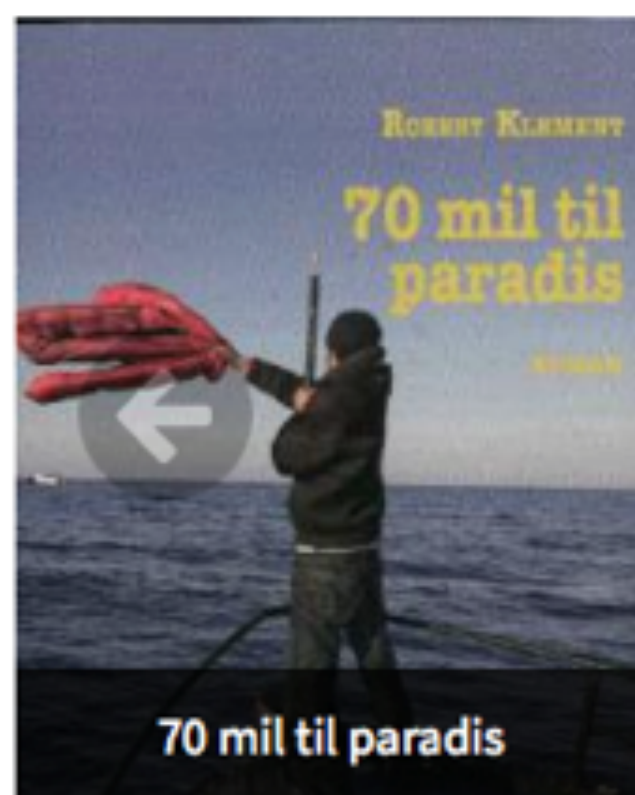
Søg i biblioteksdatabase eller på hjemmesiden

Skriv dine søgeord her

Søg

[Det sker](#) [Biblioteker](#) [Børn](#) [Litteratur](#) [Faglitteratur](#) [Netmedier](#) [Temaer](#)[English](#) | [Kontakt](#)

På flugt



FLYGTNINGE

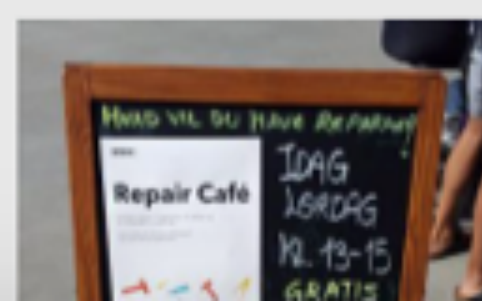
KLIMA 1

KLIMA 2

KLIMA 3

UNGDOMSBØGER

Nyt fra biblioteket



Er du god til at fikse ting? Så blev frivillige i Repair Café på Dokk1

Inspiration Torsdag 27. august 2015 af jku

Det sker

Mandag

31
august

Mandag 31. august 2015

Åbent hus i Sundhedsplejen



Biblioteker

E-materialer

Inspiration

Vi tilbyder

FAQ



Log ind

Ny låner



Skriv din søgning her og klik "enter" eller "søg"

Søg

Nyt fra biblioteket



Inspiration

Tekstil Bog- og Blogdag

TIRSDAG 25. AUGUST 2015 AF VIBE CHRISTENSEN

Lørdag d. 5. september slår BIBLIOTEKET endnu en gang dørene op for en formidabel dag med fokus på tekstiler og al magien deromkring.

Læs mere

Arrangementer

Onsdag

2
september

Onsdag 2. september 2015

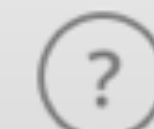
Dans med Global Kidz: Dancehall

📍 BIBLIOTEKET RENTEMESTERVEJ

🕒 14:00 TIL 15:00 GRATIS

Læs mere

Torsdag



Skriv titel, forfatter eller emne.



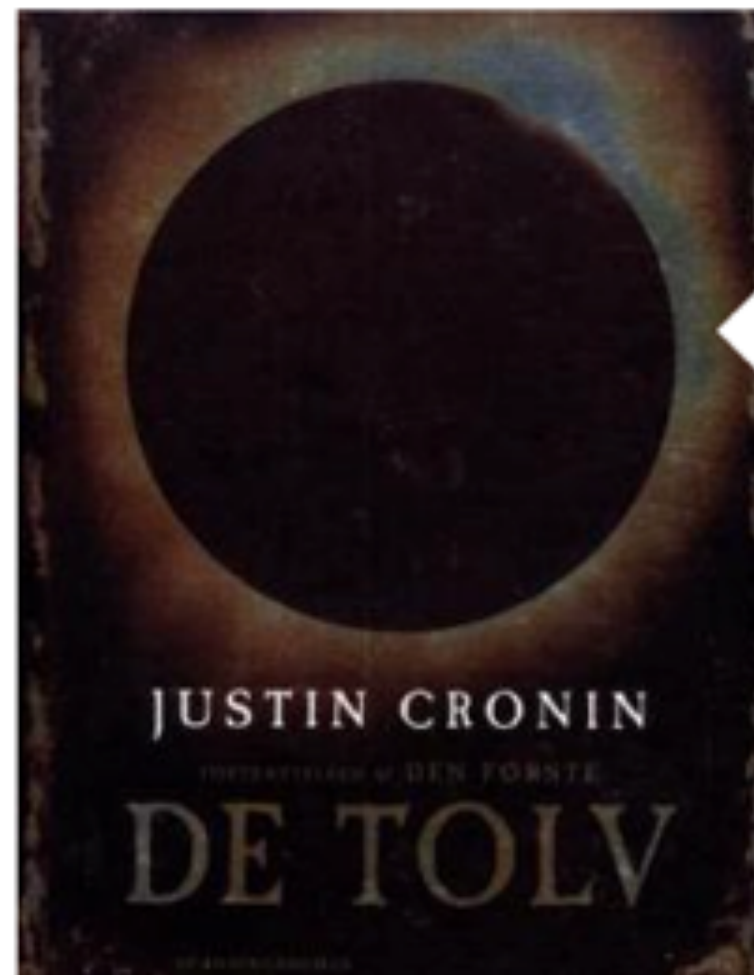
Tab

Kære dagbog

Tøser ingen adgang!

Poetiske tekster

Nyeste titler



HALLO DERUDE!

Onsdag d. 2. september bliver den første danske astronaut, Andreas Mogensen, sendt ud i rummet. I 2009 blev han udvalgt som ESA-astronaut og er nu klar til sin rejse til Den Internationale Rumstation.

[Læs hele nyheden](#)

EKSTRA LÅN
Titler du altid kan låne

UDENLANDSK
LITTERATUR
@Reolen Global



KOM I GANG

Fortæl historien om:
Den forladte by

5. - 7. oktober på
Minecraft server:
91.250.86.231

PALLE
LAND

TILMELDING:

Din lærer skal tilmelde
klassen til konkurrencen
inden kl. 12.00
torsdag den 1. oktober.

Tryk her for at
tilmelde



10 gode film



Her kan du se 10 gode film, udvalgt af eksperterne hos Buster Filmfestival. Til hver film er der spørgsmål, så I kan se filmene og tale om dem derhjemme og i skolen.

[Se de 10 film her >](#)



BUSTER programmet er lige her

BUSTER

OSCAR DIETZ
A.K.A. ANTBOY

UDVÆLGER DEN BEDSTE
FILM-ANMELDELSE

More longterm results..

- TING Community - 50 library partners (municipalities) covering almost 70 percent of Denmark's population and 15 vendor partners
- TING was in 2013 evaluated by Danish Agency for Libraries and Media and Digital CMS version 2 was chosen as foundation for The Danish Digital Library (a collaboration between Local Government Denmark and The Ministry of Culture)
- Fundamental and cultural change in how we collaborate between libraries, vendors and others - for the common good
- A new (open source) mindset slowly emerged and spread in the library sector
- TING Community as a catalyst for innovation - new solutions/services

Derived projects and initiatives

- Library Produced Content - sharing of content between libraries
- bibOS - open source on public library computers
- Info Channel - platform for showing content on large (public) screens
- OS2 - open source community focusing on solutions for municipalities
- Open Data Aarhus - giving everyone access to public data

How did we do it?

- Strong leadership and people with passion
- Front-movers - the bigger libraries took the lead - benefitted smaller ones
- Openness, collaboration, sharing - ecosystem
- Inspired by open source communities such as Drupal, Ubuntu fx in terms of governance, Code of conduct, meritocracy, code standards
- Communication and activities - TING Community, partnerships, ting.dk, events

Community



Governance



What's next?

- Transformation of TING from a library focus to a wider public sector focus
- Adapting the TING model and mindset into other municipal sectors - schools, museums and cultural institutions
- Partnership with OS2 Community
- TING going international? - collaboration with and “The TING mindset”

That's all...

...any questions?

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