Certification reviews 4 professional trainers and migrators - win/win for candidates & community (& professional users!)

Herzlich Willkommen.

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- … Mitarbeit in Working Group „Office Interoperability"
- Studium Diplom Informatik mit Wirtschaftswissenschaft

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What certificats exists with LibO?

- 4 kinds of LibreOffice certifications:
    - professional developer,
    - Professional migrators,
    - Professional trainer,
    - Professional supporter
- Here to be discussed: professional trainer and migrators
- Certification for Developer is slightly different, for Support it is not in place until now
- A professional migrator: coordinate the migration process from a proprietary office suite to LibreOffice, to manage the change in all aspects
- A professional trainer: teach the use of LibreOffice at basic, intermediate or advanced level, creating training materials

What is the cert-program like?

- Main focus: corporate consultants with experience in LibO projects, not jet but perhaps later on also for newbies or end-users

- certified professionals have the objective of extending the reach of the community to the corporate world

- They are seen as Ambassadors of LibreOffice and TDF/community

- So: certifying the competence of people in areas of migration and training LibreOffice (and not a company in the first step)

- They should be able to provide value added professional services to grow the LibreOffice ecosystem

- Later on there will be the possibility to applicant for a „LibreOffice Competence Center" for corporations with special conditions, prerequisites and processes

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What is the cert program like? -2

- It represents a benchmark for the quality of the services and added value

- Awarded only to TDF members until the first quarter of 2015

- Since then it is also eligible for non TDF members, but there should be something like a track record with LibO or a TDF member as a

- The program is / should be worldwide organized, with respect to language issues it is somehow regional implemented for the certification review process

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How to get such a certification?

- https://www.documentfoundation.org/certification/
- There are some CERTIFICATION PRE-REQUISITES
  - Involvement must be demonstrated with some documents
  - And/or testified by a certified TDF member in the same discipline
  - See:https://www.documentfoundation.org/assets/Certification/tdf-certificationprerequisites.pdf

- First: fill in an application form and deliver such documents
- Documents are checked if they are in with the prerequisites
- Pre-requisites are overseen by a small team (Italo and Sophie)
- There could be a first google hangout for clarifications
- Thereafter the candidate get an appointment for a
- Peer-to-peer session (hangout) with the review committee (lasting approx. 1h-2h),

How to get such a certification? -2

- The Certification Committee is staffed as follows:
Italo Vignoli (coordination), Lothar Becker, Stephan Bergmann, Sophie Gautier, Olivier Hallot, Jan Holesovsky, Björn Michaelsen, Cor Nouws, and Jacqueline Rahemipour.

- The Peer-to-Peer Review Committee is staffed as follows:
Italo Vignoli (coordination), Lothar Becker, Eliane Domingos de Sousa, Sophie Gautier, Olivier Hallot, Thomas Krumbein, Marina Latini, Leif Lodahl, Cor Nouws, Gustavo Pacheco, Stefano Paggetti, Jacqueline Rahemipour and Charles H. Schulz.

- At the moment, it is able to handle the review process in English, Danish, Dutch, French, German, Italian, Portuguese and Spanish.

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How to get such a certification? -2

- Review committee are 3 to 5 persons out of a group of certified people (partially with native language skills)

- discussing prepared questions about issues in the certified competence area

- Questions (permanently under work) coming from collections about:

- the „Migration protocoll"
  https://www.documentfoundation.org/assets/Certification/tdf-migrationprotocol.pdf

- and the „Training protocoll"
  https://www.documentfoundation.org/assets/Certification/tdf-trainingprotocol.pdf

- Afterwards the review committee approve the certification and the certification is delivered (PDF) to the candidate

- Certification will last for a defined period (24 months),

- Listed on LibO-Website, see http://www.libreoffice.org/get-help/professional-support/

- afterwards it is possible for renewal with another peer-to-peer review

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Win / Win / Win - "customers"/user

- With a Certification programm there is not just a Win for Community and applications,

- but also for customers of larger deployments who will need added value services to the product launch and use (migrations, trainings, support)

- Typical Win-elements:

- Deliverer-Contacts in the list for searching know-how

- Prooven quality / experience of the certified people

- Working with such certified people they secure the contact/influence to the community/producer of the product

- Getting Ideas/solutions for chalanges in LibO-deployments out of similar projects

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Win / Win / Win - community

- Typical Win-elements:
- Knowing about projects and deployments around the world
- „bridge" for getting informations about what is needed, what are pro's and con's , where are shortfalls
- „bridge" as information channel the other way around: to spread word or messages to corporate users / deployments
- Influence on the quality of services delivered to LibreOffice
- Growing the eco-system of LibreOffice
- Added value deliverer as a part of the community
- Getting valuable contributions / new core developer
- Proper handling of the „issue-tracking" process
- Growing awareness in professional environments

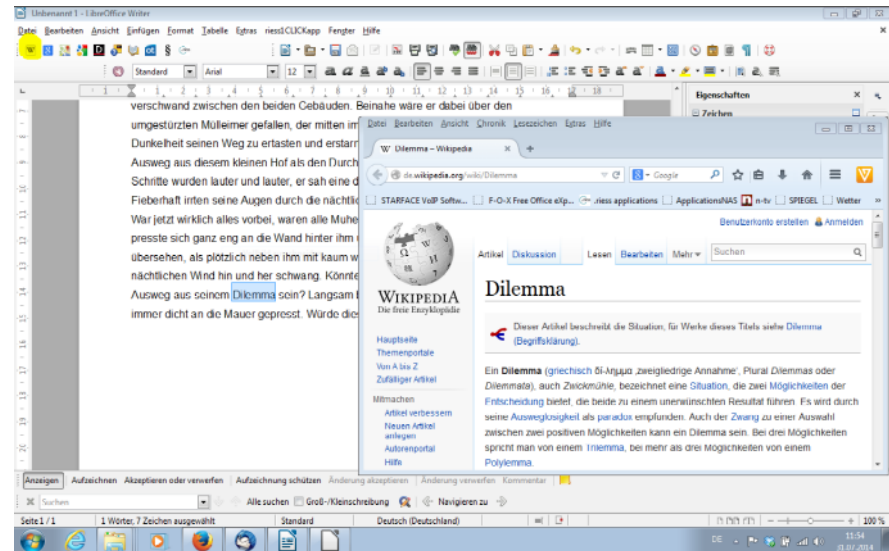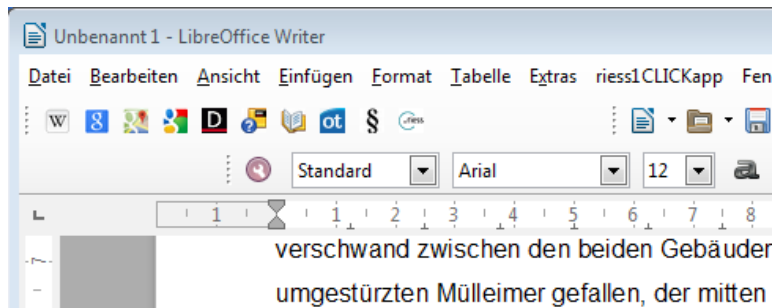.riessapplications

Win / Win / Win - applicants

- Typical Win-elements:
- Knowing processes and Key-persons in the community
- Get an „official" proof of a high quality of their know-how
- Reward for a track record with LibreOffice
- And in consequence a higher „market value" and market share
- Are listed on the LibO-Website , are referenced from within the community
- Working with a awesome community like this event ;-))

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Future activities

- Process is in place, doing it
- More review sessions, getting more experience with the review process and optimizing the process
- Marketing for the certification program
- New regions and places where to do review sessions
- Training for candidates (esp. for non TDF members)
- Training for newbies
- Getting the Support Certification in place (L1, L2, L3)
- ...

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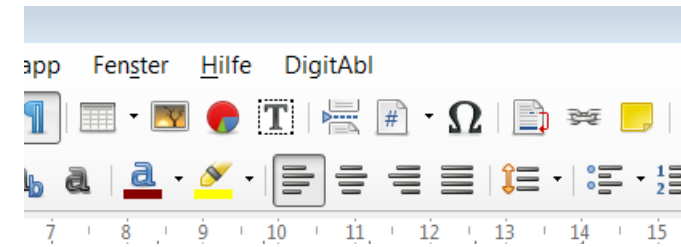
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DigitAbl & LibreOffice

- DigitAbl is a Lightweight-DMS

- Announced the integration to LibO
  for this conference

- Mission: to bring every kind of document
  to the right place in your (company) folder
  structure (eAkte) and to find it again within
  seconds without knowing the folder structure
  or even the existence of the document

- For more informations
  see: www.digitabl.de

Vielen Dank! ... Bei weiteren Fragen:

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